



Training and Development

HABC Level 3 International Certificate in Close Protection

Highfield Level 1 Award in Customer Service (RQF)

Highfield Level 1 Award in Retail Knowledge (RQF)

Highfield Level 1 Award in Substance Misuse Awareness (RQF)

Highfield Level 1 Award in the Principles of Health and Safety within the Workplace (RQF)

Highfield Level 1 Certificate in Retail Knowledge (RQF)

Highfield Level 1 NVQ Award in Contact Centre Operations (RQF)

Highfield Level 2 Award for Personal Licence Holders (RQF)

Highfield Level 2 Award for Upskilling a Door Supervisor within the Private Security Industry

Highfield Level 2 Award for Working as a CCTV Operator (Public Space Surveillance) within the Private Security Industry

Highfield Level 2 Award for Working as a Door Supervisor within the Private Security Industry

Highfield Level 2 Award for Working as a Security Officer within the Private Security Industry

Highfield Level 2 Award in Basic Life Support and Safe Use of an Automated External Defibrillator (RQF)

Highfield Level 2 Award in Conflict Management (RQF)

Highfield Level 2 Award in Customer Service (RQF)

Highfield Level 2 Award in Front of Stage Pit Barrier Operations (RQF)

Highfield Level 2 Award in Health and Safety within the Workplace (RQF)

Highfield Level 2 Award in Moving People Safely (RQF) - Multiple Choice Question

Highfield Level 2 Award in Risk Assessment (RQF)

Highfield Level 2 Award in Safe Moving and Handling (RQF) - Multiple Choice Question



Training and Development

Highfield Level 2 Award in Safeguarding and Protecting Children and Young People (RQF)

Highfield Level 2 Award in Substance Misuse (RQF)

Highfield Level 2 Award in the Principles of Fire Safety (RQF)

Highfield Level 2 Award In Underage Sales Prevention (RQF) - expiring 31 December 2018

Highfield Level 2 Award In Underage Sales Prevention (RQF) (Body Modification)

Highfield Level 2 Award In Underage Sales Prevention (RQF) (Gambling)

Highfield Level 2 Award In Underage Sales Prevention (RQF) (Licensed Hospitality)

Highfield Level 2 Award In Underage Sales Prevention (RQF) (Restricted Entertainment)

Highfield Level 2 Award In Underage Sales Prevention (RQF) (Retail)

Highfield Level 2 Award in Understanding Stewarding at Spectator Events (RQF)

Highfield Level 2 Certificate in Event Security Operations (RQF)

Highfield Level 2 Certificate in Retail Knowledge (RQF)

Highfield Level 2 Certificate in Retail Skills (RQF)

Highfield Level 2 Certificate in Team Leading Principles (RQF)

Highfield Level 2 Diploma for Retailers (RQF)

Highfield Level 2 Diploma in Retail Skills (RQF)

Highfield Level 2 Diploma in Team Leading (RQF)

Highfield Level 2 NVQ Certificate in Spectator Safety (RQF)

Highfield Level 3 Award in Delivering Training (RQF)

Highfield Level 3 Award in Emergency First Aid at Work (RQF)

Highfield Level 3 Award in Emergency Paediatric First Aid (RQF)



Training and Development

Highfield Level 3 Award in First Aid at Work (RQF)

Highfield Level 3 Award in First Aid Response (RQF)

Highfield Level 3 Award in Health and Safety in the Workplace (RQF)

Highfield Level 3 Award in Paediatric First Aid (RQF)

Highfield Level 3 Award in Risk Assessment (RQF)

Highfield Level 3 Award in the Delivery of Conflict Management Training (RQF)

Highfield Level 3 Diploma for Retail Team Leaders (RQF)

Highfield Level 3 Diploma in Customer Service (RQF)

Highfield Level 3 Diploma in Management (RQF)

Highfield Level 3 NVQ Certificate in Spectator Safety (RQF)

Highfield Level 4 Award in Health and Safety in the Workplace (RQF)

Highfield Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice (RQF)

Highfield Level 4 Award in Understanding the External Quality Assurance of Assessment Processes and Practice (RQF)

Highfield Level 4 Award in Understanding the Internal Quality Assurance of Assessment Processes and Practice (RQF)

Highfield Level 4 Certificate in Leading the Internal Quality Assurance of Assessment Processes and Practice (RQF)

Highfield Level 4 Diploma for Retail Managers (RQF)

Highfield Level 5 Diploma in Leadership and Management (RQF)

Unit - Conflict Management within the Private Security Industry

Unit - Physical Intervention Skills within the Private Security Industry



Training and Development

Unit - Practical Operation of CCTV Equipment within the Private Security Industry

Unit - Safety Awareness for Door Supervisors within the Private Security Industry

Unit - Working as a CCTV Operator within the Private Security Industry

Unit - Working as a Door Supervisor within the Private Security Industry

Unit - Working as a Security Officer within the Private Security Industry

Unit - Working within the Private Security Industry